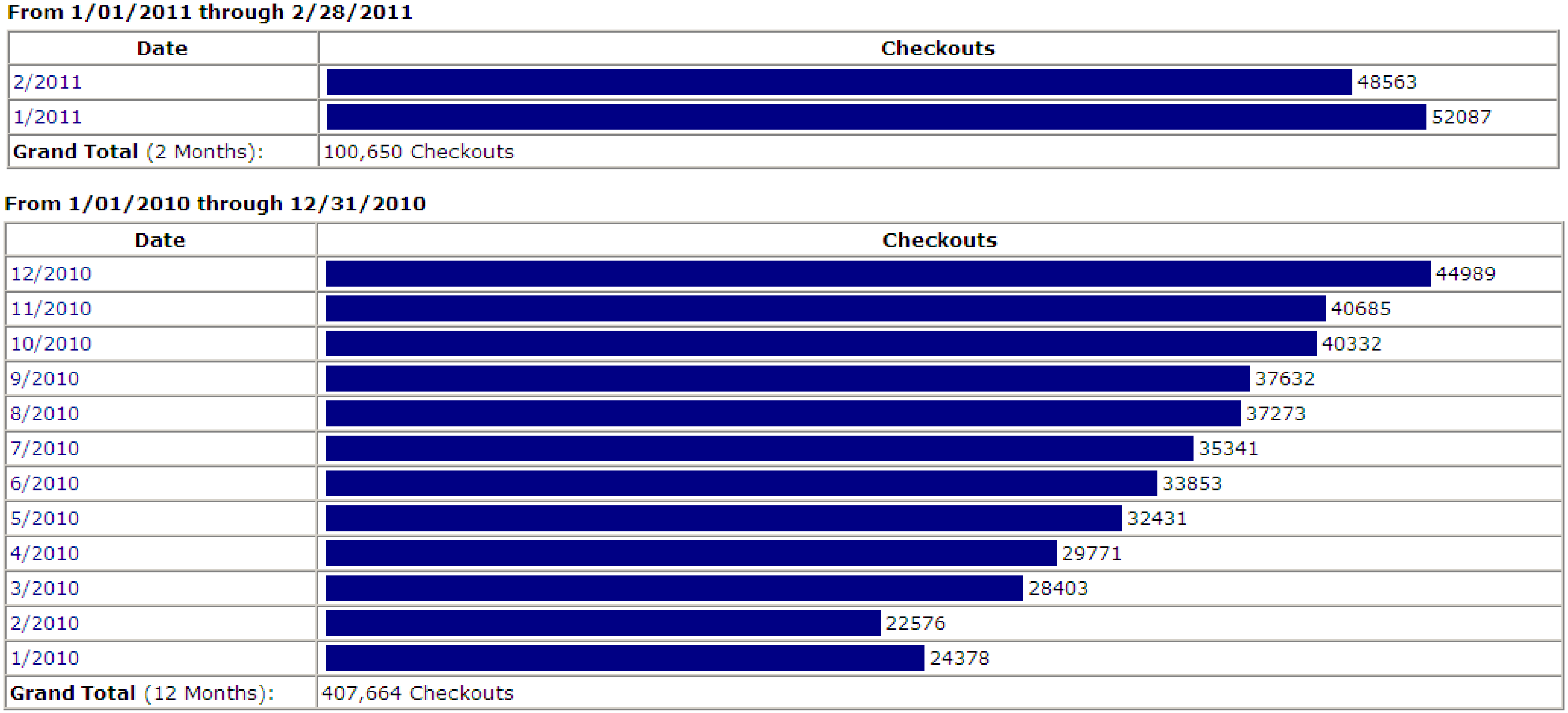
Oregon Digital Library Consortium
Library2Go
Home
2Go Cart
2Go Account
Help/FAQs
Libraries
Login

Library2Go

THE MOST IMPORTANT THINGS YOU NEED TO KNOW WHEN HELPING PATRONS

Library2Go Use is Skyrock



From 1/01/2011 through 2/28/2011

Date	Checkouts
2/2011	48563
1/2011	52087
Grand Total (2 Months):	100,650 Checkouts

From 1/01/2010 through 12/31/2010

Date	Checkouts
12/2010	44989
11/2010	40685
10/2010	40332
9/2010	37632
8/2010	37273
7/2010	35341
6/2010	33853
5/2010	32431
4/2010	29771
3/2010	28403
2/2010	22576
1/2010	24378
Grand Total (12 Months):	407,664 Checkouts

Library2Go vs. OverDrive

Library2Go
Download
Audiobooks
& Videos

Download
audiobooks
OverDrive

I’m a PC. I’m a Mac.

Audio/Video vs. eBooks

Overdrive Media Console

Adobe Digital Editions

Acronyms – Media Formats

- WMA
- MP3
- WMV
- PDF
- ePUB
- DRM

iPods & WMAs

- Question: Why can’t I play this iPod-compatible WMA audiobook on my iPod?

- Answer: Your iPod must be formatted for Windows.
  - If you use a Mac at home, you iPod is formatted for Mac.
  - If you use a PC at home, your iPod is formatted for Windows.

What formats can I enjoy?

	If you have …	OverDrive Media Console	Adobe Digital Editions
Computer	Windows	MP3 WMA 🎞	EPUB PDF
	Mac	MP3	EPUB PDF

	If you have …	OverDrive Media Console *Mobile*	
Mobile	Android	MP3	EPUB
	iPhone / iPad / iPod touch	MP3	EPUB
	BlackBerry	MP3	EPUB
	Windows Mobile	MP3 WMA 🎞	EPUB

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What formats can I enjoy?

Windows + Device

If you have …	OverDrive Media Console	Adobe Digital Editions
Apple device	MP3 WMA	
WMA device	MP3 WMA	
MP3 device	MP3	
eBook reader		EPUB PDF

Mac + Device

If you have …	OverDrive Media Console	Adobe Digital Editions
Apple device	MP3	
eBook reader		EPUB PDF

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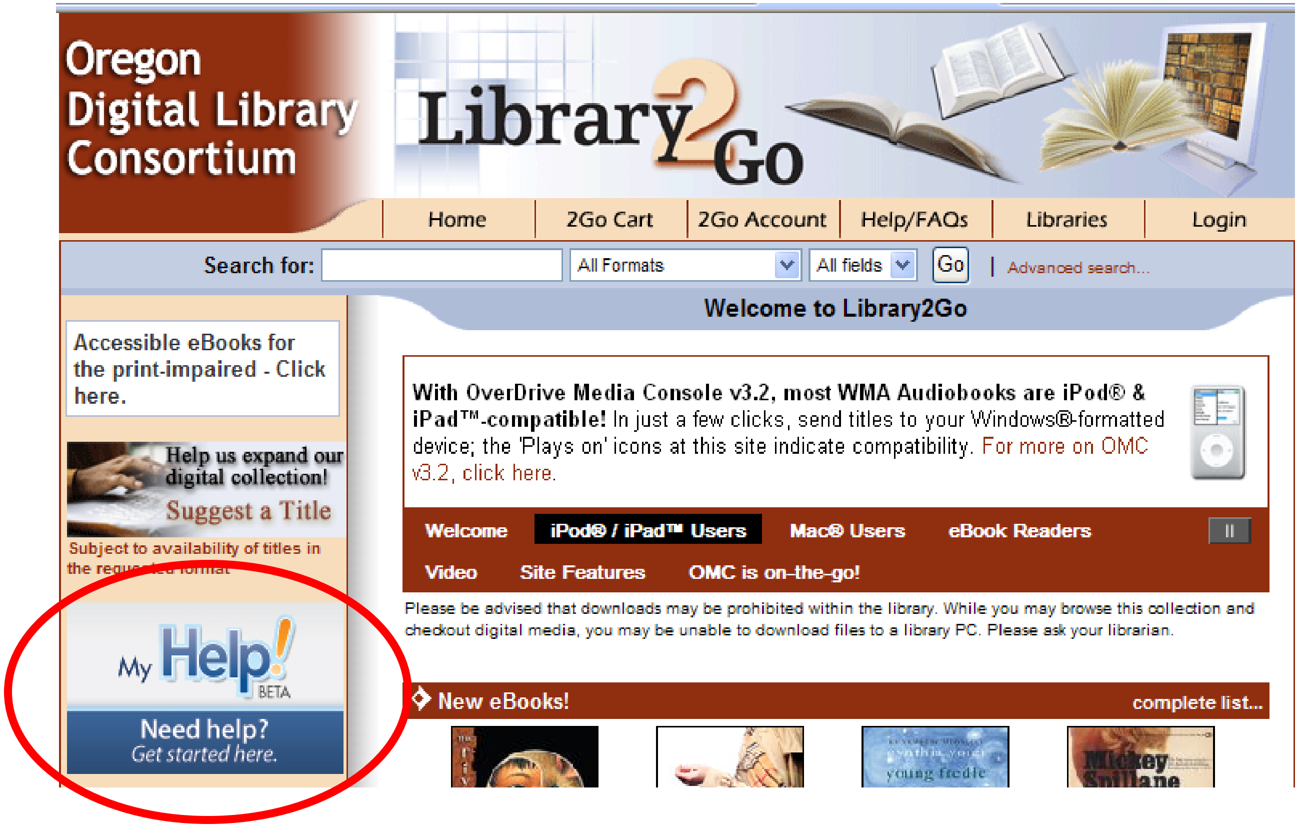
My Help!


Oregon Digital Library Consortium
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2Go Cart
2Go Account
Help/FAQs
Libraries
Login
Search for:
All Formats
All fields
Go
Advanced search...

Welcome to Library2Go

Accessible eBooks for the print-impaired - Click here.

Help us expand our digital collection! Suggest a Title

Subject to availability of titles in the requested format

My Help! BETA

Need help? *Get started here.*

With OverDrive Media Console v3.2, most WMA Audiobooks are iPod® & iPad™-compatible! In just a few clicks, send titles to your Windows®-formatted device; the 'Plays on' icons at this site indicate compatibility. For more on OMC v3.2, click here.

Welcome
iPod® / iPad™ Users
Mac® Users
eBook Readers
Video
Site Features
OMC is on-the-go!

Please be advised that downloads may be prohibited within the library. While you may browse this collection and checkout digital media, you may be unable to download files to a library PC. Please ask your librarian.

New eBooks!
complete list...

The Mobile Experience

Phones, iPads, & Tablets

- List of compatible devices
- How to download eBooks directly to your Android/iPhone/iPad device. Instruction videos from Multnomah County Library
- Mobile site vs. Regular site

Tips for Using Library2Go

- Advanced Search
  - Search by subject, format, language, awards

- Placing Holds
  - Click title to see how many patrons are in queue
  - Must check out held item within 72 hours of email time stamp. Don’t have to download, but have to check out.
  - Must complete check out within 30 minutes of adding held title to cart.

How to Troubleshoot

- Find out as much as possible about the problem and patron’s equipment
- Search FAQ pages on Library2Go (Ctrl-F to search for a keyword)
- Google the problem – Examples:
  - 0XC00D2772 (error code)
  - Overdrive nook
- If you still need help, have patron email the library’s tech support contact on Library2Go.

Help from ODLC & Member Libraries

ODLC Toolbox

- http://corvallis.libguides.com/odlc

Member Library Online Guides

- Corvallis - eBooks
- Eugene – Welcome to eBooks
- JCLS – Library2Go:Welcome to the 24/7 Library
- Multnomah County
  How to download eBooks directly to your Android/iPhone/iPad device
- WCCLS – Library2Go

Useful OverDrive Links

OverDrive Training Materials
http://overdrive.com/trainingcenter
Includes *Mobile Update* & *Download Station* presentations

OverDrive Blog
http://overdriveblogs.com/library

OverDrive Digital Dispatch Newsletter sign up
http://www.overdrive.com/resources/publications.aspx

List of Compatible Devices
http://www.overdrive.com/resources/drc

Patron Handout: eBook Devices Cheat Sheet
http://overdrive.com/files/ebook-cheat-sheet.pdf

Patron Handout: eBook How to Guide
http://overdrive.com/files/eBookHowToGuide.pdf

Download Station

Access the OverDrive Download Station presentation here:
http://overdrive.com/trainingcenter

Tips for iPod users:

1. Apple devices must be Windows-formatted.
(i.e. User syncs their Apple device with a Windows computer at home.)
   Note: The Apple iPhone is not compatible with OverDrive Download Station.

2. User must enable 'Manually Manage Music' setting from their home computer.
   . Connect their Apple device to their home (Windows) computer.
   . Open iTunes. Click the device link on the left hand sidebar.
   . Check the 'Manually manage music...' box.
   . Click the 'Apply' button.

3. Formats OverDrive Download Station will transfer to an Apple device:
   . MP3 Audiobooks
   . WMA Audiobooks