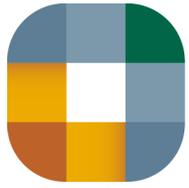


State Library of Oregon
Talking Book and Braille Library



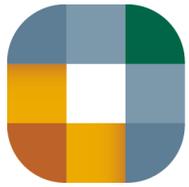
A Day in the Life of a Talking Book

Crystal Grimes and Kate Anderson



Who Do We Serve?

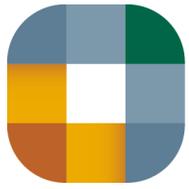
- 5,200 Oregonians across the state
- To qualify, a person must be unable to read standard-sized print for long periods of time
 - Legally blind
 - Visually impaired
 - Physically handicapped
 - Reading disabled
- Patrons range in age from 4-111



Determining Subject Preferences

- A patron talks to one of our RA's about what type of books they want to read
- That evening, nightly runs and looks at the various reserves, requests and preferences and what books are available
- When it finds a book that matches, it assigns it to that patron

The screenshot shows a library management system interface. At the top, there are navigation icons and a search bar. Below that, a form displays patron information: Patron ID: GRIMEC01, Library: DR1A, Status: Active, Name: CRYSTAL GRIMES, Age: 30, Address: DO NOT MAIL SALEM, OR, Num Out: 0, Phone: 509-230-0711. The main area is a table with columns: Type, Code, Value, Last Sent, Exclusion, Order, Weight, Medium, Note. The table lists various subject preferences such as Author (Butcher, Jim), Series (Meyer, Stephanie), Language (James, E. L.), Reading Level (James, E. L.), Disability (Martin, George P.R.), Handicapcode (4None), Narrator (Scourby, Alexander), and various reading levels and subject categories like YA, JU, SCIENCE FICTION, and MYSTERIES - Cozy. At the bottom, there is a form for editing a preference: Property Type: Author, Property Value: Butcher, Jim, Exclusion: , Order: 0, Weight: 1, Last Sent: no, Last Sent Date: / /.



Mail Cards



- First thing in the morning, we receive an email from KLAS that has all of the files for our daily mail cards
- We have a partnership with the Department of Administrative Services, Publishing and Distribution and we email these file batches over to them for printing
- After printing we receive the cards and we then start sorting them



Pulling Books

The turnaround



The back stacks





Incoming and Outgoing Mail

- All of the selected books will go out after lunch
- We then receive all of the returned books from patrons as well as new books to be added to our collection





Book Inspection



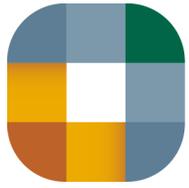
- Pictured: all the books ready for book inspection (794 books a piece!)
- Dirty, mixed up, empty, double, broken, and annotation cards



Check In Process

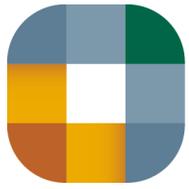
- The majority of carts are scanned onto the turnaround
- Remaining carts are scanned into the back stacks
- Books to be put into repair are also scanned





Statistics for July 17 Through July 21

- 926 mail cards for the turnaround/day
 - 24 minutes
- 232 mail cards for the back/day
 - 13 minutes
- 1,151 books/day inspected
 - 10 minutes/cart (134 books)
- 18 books into repair/day
- 2 hours book inspecting/day
- Mail hampers fit roughly 600 books per hamper
- Each mail hamper is 82lbs when empty; roughly 200lbs when full
- Last year, we downloaded 1,268 books



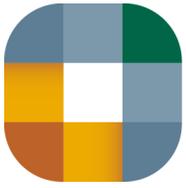
A Living Collection



- Adding due to demand
 - Popular authors
 - Spikes in interest
 - *A Man Called Ove*



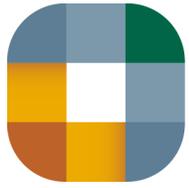
- Removing due to lack of demand
 - William W. Johnstone vs Louis L'Amour



Equipment

- Each patron gets one player
- There are two types of players
- Various accessories
- Players and accessories are on extended loan

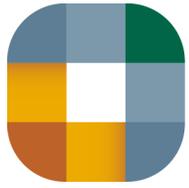




BARD

- Every book and magazine is available to download, plus more!
- Available via the web, Android, Kindle Fire, and iOS.
- Downloading gives our patrons privacy akin to a traditional library
- Allows patrons to build their own library





State Library of Oregon
Talking Book and Braille Library

Oregon Talking Book and Braille Library

State Library of Oregon
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