

POLICY TALK: PATRON CODES OF CONDUCT

OLA Conference 2024 | Thursday, 2:15 p.m.

Panelists: LaVena Nohrenberg, Buzzy Nielsen, Jennifer Reading, Wendy Fjorden, Adam Carlson, Kristin Williams | Moderator: Taylor Worley

Welcome and review of expectations and session content

Introductions

- Name and pronouns
- Workplace and title/role
- How do you interact with your library's code of conduct/behavior policy?

When was your code of conduct last updated, and how frequently do you review this policy?

Who in your workplace is involved with creating and maintaining your policy? What does that process look like?

What do you feel works particularly well in your policy?

What gaps or weaknesses exist in your policy, and do you have any strategies in mind for tackling those puzzles?

Why is having well-crafted behavior policies integral to the success of our organizations?

What principles do we try to follow when creating or revising policies (e.g. compassion, staff safety, plain language, etc.)?

What laws/legal factors should be considered in the creation and maintenance of a behavior policy?

What are some common pitfalls folks should be aware of when working on their behavior policies?

What metrics do you use for determining suspensions and/or consequences for breaking the code of conduct, and how are those metrics different for juveniles and adults?

Open Q&A and policy examples/shares/questions.